

Lane Fire Authority Standard Operating Guideline

EMS SOG
AMBULANCE OBSERVER PROGRAM
PROCEDURE E-1S.2
Revised 07/15/2014

Ambulance Observer Program

E-1S.2.0 PURPOSE

Provide guidance for an individual to observe ambulance operations.

E-1S.2.1 SCOPE

The intent of the ambulance observer program is to provide the citizens, firefighters and emergency response personnel of the region an opportunity to observe in a controlled environment the delivery of emergency medical care. In addition, this program can be utilized as a tool for recruitment of future responders.

E-1S.2.2 ELIGIBILITY

- a. Private citizens with no medical background.
- b. Fire/Rescue personnel from the surrounding areas.
- c. Medical professionals.
- d. All observers must be 18 years or older with an interest in a career as a Firefighter or EMT.

E-1S.2.3 GENERAL

- a. All observers shall complete a liability waiver and emergency notification form before being allowed to participate.
- b. All observers must be dressed appropriately. Business casual is appropriate with closed toe shoes. If you are not sure ask prior to riding. You may be sent home if not dresses appropriately.
- c. All observers must be approved by the Training Division or designee for each observational experience and will be assigned according to staffing and intern needs.
- d. Private citizens are allowed three observational experiences. The Training Division or designee must approve exceptions.
- e. Fire/Rescue personnel are allowed unlimited observer privileges as staffing allows.
- f. Observers shall acknowledge and conform to dress code standards.
- g. Observers shall obtain and acknowledge of blood borne pathogen and HIPAA training.
- h. After the observer completes the ride-alongs the emergency notification form will be destroyed and the liability waiver shall be retained for 10 years.

See appendix for copy of forms